# **UX study by ENV Media**

# FASTEST withdrawal CASINOS IN BRAZIL

ENV Media's hands-on study looks at several leading iGaming operators in Brazil. Going through registration, depositing, gameplay, and a withdrawal process, the testers focus on objective metrics and user experience



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## **The Quest for Instant Payouts**

Brazilian online gaming fans prioritize instant withdrawal casinos and seamless transactions. The study evaluates withdrawal efficiency based on speed and overall user-friendliness.

## **Evaluation Criteria**

Withdrawal Time	Payment Methods	KYC Process
Emphasis on	Diversity and	Clarity, simplicity and adherence to Terms and
speed	reliability	Conditions (T&C)

## Ranking of Fast Payout Casinos in Brazil

#	Operator		Withdrawal time
1	ESTRELA	EstrelaBet	Immediate
2	KTO	кто	1 minute
3	<b>BETANO</b>	Betano	30 minutes
4	bet <mark>365</mark>	Bet365	1 hour
5	<mark>*</mark> betfair	Betfair	4 hours
6	sportingbet	Sportingbet	13 hours
7	betway	Betway	33 hours

## **Testing Procedure**

The study involved real-money gameplay, uniform withdrawal methods, and monitoring of processing times. It also assessed user-friendliness, KYC ease and compliance with T&C.



## **In-Depth Evaluation of Casinos**



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# **In-Depth Evaluation of Casinos**



1-hour withdrawal time

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Efficient interface



Some withdrawal ambiguities



4-hour withdrawal time



User-friendly registration



Interface improvements needed



13-hour withdrawal time



Low minimum deposit



Website improvements needed



33-hour withdrawal time



Diverse deposit options



Slower withdrawals

## **Analyzing Payment Methods**

E-wallets like Pay4Fun typically process withdrawals within an hour, while traditional methods like bank transfers or boleto might take 2-3 days. **Pix stands out for immediate payouts.** 



# **Strategies for Efficient Withdrawals**

KYC Verification
Essential for hastening withdrawals

#### **Bonus Implications**

Bonuses can enrich gaming but might delay withdrawals

Customer Support Interaction Crucial for significant withdrawals

#### **VIP Membership Advantages**

Faster withdrawals and specialized support

#### **Compliance with Withdrawal Limits**

Aligning with operator-designated amounts

Grasping Wagering Conditions

Necessary for bonus transition to withdrawable funds

### **Payment Methods in a Nutshell**

Offering numerous payment options doesn't guarantee the fastest withdrawals. Transaction times depend on the chosen payment channels.



## Factors Influencing Swift Withdrawals in Brazilian Online Casinos

Efficient payouts are a priority for customer acquisition. Operators that deliver efficient payouts typically have:



A range of agile payment methods



Dedicated payment review teams



Sophisticated transaction approval mechanisms



Simplified verification procedures

<u>This study by ENV Media</u> provides valuable insights into the Brazilian iGaming market, highlighting the importance of swift and user-friendly withdrawal processes. Operators that prioritize these aspects are likely to gain a competitive edge in the market.

ENV Media research aims to provide transparency and foster maturity in Brazil's iGaming sector.

